



Broadband Connection  
Unlimited Possibilities

## WiLine Business Internet Access

**Configurable Bandwidth  
For Your Business**



### Demand More From Your Broadband

Break free from bandwidth constraints that limit your productivity when you connect up with WiLine Business Internet Access. A single connection to our Metro Ethernet Network provides affordable broadband that easily adapts to your ever-changing business demands.

#### ALL THE SPEED YOU NEED

Get the exact speed you need, starting at 1 Mbps and going all the way up to 1 Gbps, sizing it to suit your business. And as your needs change, adjust your speed anytime in 1 Mbps increments with just a phone call to our customer support center. There are no costly equipment upgrades or complicated installations to disrupt your work flow. With WiLine, you gain a productivity edge with fast service activation, symmetrical upload and download speeds, and guaranteed service levels— all for a fraction of the cost of a T-1.

#### UPGRADE YOUR TECHNOLOGY AND PRODUCTIVITY

WiLine understands your business can't afford to wait for fast, reliable Internet access. Unlike outdated and overpriced T-1 service, WiLine Business Internet Access delivers big bandwidth at a savings that will surprise you. Because we bypass the bottleneck of traditional phone companies, we can install service within days instead of weeks or months. Since we utilize an Ethernet standard to deliver our services, there is no need for complex equipment or capital expenditures. Our services are backed by 24x7 customer support and we offer an industry leading Service Level Agreement so rest assured, your needs will always be taken care of.

#### SERVICE FEATURES

- Flexible speeds from 1 Mbps to 1 Gbps in 1 Mbps increments
- Standard Ethernet connection
- Symmetrical upload and download speeds
- Multiple routing paths
- Aggressive savings
- Superior service level guarantee
- Fast installation & service upgrades
- No equipment fees
- 24x7 customer support

#### WILINE ADVANTAGE

- Service activation in as little as five days for buildings on our network
- No complex or costly networking equipment needed using the Ethernet standard
- Single broadband connection can deliver multiple services, saving you money and simplifying network management
- Flexible bandwidth speeds to custom fit your business – 1 Mbps to 1 Gbps in 1 Mbps increments
- Instantaneous data speed upgrades to meet ever-changing business demands
- Service Level Agreement guarantees 100% throughput and 99.999% uptime with less than 40 ms latency and less than 0.1% packet loss
- Network redundancy processed through multiple routing paths, assuring the fastest path to the Internet

## ABOUT US

WiLine is a provider of fast, flexible, affordable broadband solutions to businesses of all sizes. We offer configurable voice, data, networking and hosting solutions that enable businesses to select the right combination of bandwidth and services to maximize productivity. Through a single broadband connection over our private network, we deliver superior quality voice and premium data speeds for less than you ever dreamed.

## ADVANCED NETWORK

Our tailored solutions are delivered over our private, facilities-based Metro Ethernet Network. We bypass the legacy architecture of the phone companies and connect directly to all the buildings we serve. We handoff a scalable, Ethernet based interface to our customers thus eliminating the need for complex network equipment that is required with outdated phone company services. This advanced network allows us to offer all the data and communication services businesses have come to expect but with configuration options and price points that are truly unexpected.

## PERSONALIZED SUPPORT

We offer an industry-leading Service Level Agreement to ensure you receive the highest availability and throughput with the lowest latency and packet loss on both our network and the last mile. Our customer support team stands behind our Service Level Agreement, available 24 hours a day seven days a week, providing the personalized attention that you deserve.

**Demand more from your broadband and call us today at  
1-888-4WILINE.**

## WiLine Difference

### Significant Savings

Receive symmetrical broadband data at speeds from 1 Mbps to 1 Gbps. With WiLine, you pick the speed you need for less than you ever dreamed. Combine your data with WiLine Business Voice and you can typically save 25% or more on your current monthly bill.

### Future-Ready

Adding bandwidth to meet your changing business needs is as easy as picking up the phone. No need to plan months in advance or wait days for technicians to show up. You can increase your bandwidth 1 Mbps at a time, growing all the way up to 1 Gbps with ease.

### Predictable Costs

Once you select your service plan, you'll know exactly how much to budget each month. Pricing is straightforward and there are no hidden fees.

### Maximum Productivity

WiLine guarantees 100% throughput and provides an industry leading 99.999% uptime with less than 40 ms latency and less than 0.1% packet loss. That means you have access to high-speed connectivity whenever you need it.

### Efficient Network Management

WiLine delivers many services over a converged IP broadband network connection, so your IT team can spend less time managing the network and more time supporting your business.

### Hassle-Free Installation

Changing over to WiLine is fast and easy. Because our network connects into your existing equipment, there is no downtime typically associated with service changeovers.

### Reliable Support

Our customer support team is available to assist you 24 hours a day 7 days a week should a service need arise.